



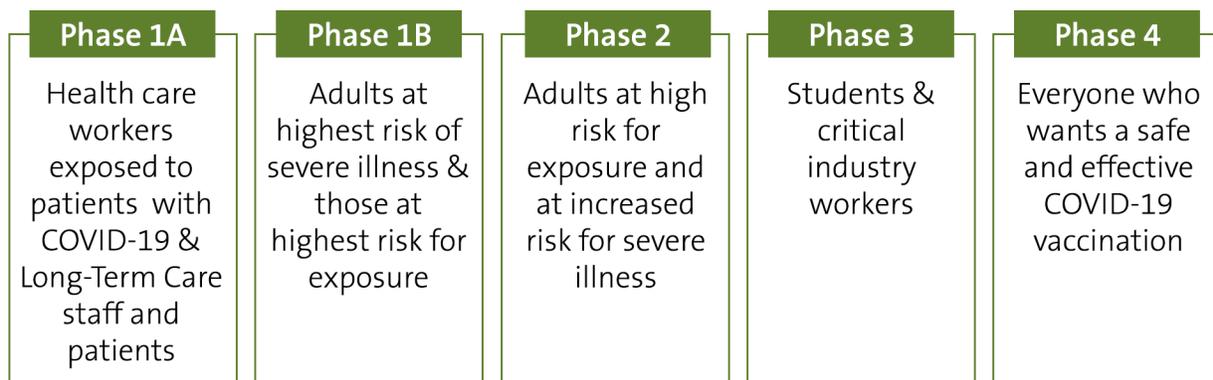
COVID-19 VACCINE

FREQUENTLY ASKED QUESTIONS FOR PROVIDERS

Updated December 27, 2020

When will the vaccine be available to my practice and patients?

Details about the phased rollout plan can be found on the [NC DHHS vaccine website](#), but generally the phases are planned as follows:



Phase 1A

Presently, 115+ hospitals and 100 health departments are slated to receive the COVID-19 vaccine in the first week.

Phase 1B

- NC DHHS defines “highest risk for exposure” as “Adults with two or more chronic conditions that put them at risk of severe illness as defined by the CDC.”
- The 130 FQHCs, rural health clinics, and free and charitable clinics are presently able to enroll as part of the second wave. Walgreens and CVS are also included for long-term care settings.
- Next to enroll are additional 1B group members, including corrections facilities, occupational health providers serving congregate living settings, etc.
- Primary care and urgent care providers and staff are part of the last group and will be able to enroll in the [NC CVMS system](#) either in middle or late December. There will also be more federal enrollment of pharmacies.

How will the state manage the vaccination process, and how will I access patient information?

NC DHHS has implemented the [COVID-19 Vaccine Management System \(CVMS\)](#) to enable management and data sharing capabilities across providers, hospitals, agencies, and governments. This is available on one platform and was launched on December 10.

Where can I find information for my patients?

NC DHHS has a number of printable resources including FAQs, fact sheets, and flyers. To access these and other resources, visit the [COVID-19 Vaccine Information Resources](#) page.

What assistance will Duke Connected Care provide to my practice?

We will continue to monitor the plans at the federal and state level and will update the [PHMO COVID-19 Resources](#) page and [DCC Provider Portal](#). In addition, DCC Physician Liaisons will continue to update providers one-on-one with critical information as they receive it and are available to answer any questions you have.