

Did You Know...?

Beginning **1/1/2023**, Kroger Pharmacies (including Harris Teeter pharmacy) will no longer be in the Express Scripts pharmacy network. This will impact our members with Duke Health Plan coverage including Duke Basic, Duke Select, the Duke BCBS plans (Duke Care and Duke Options) AND our Duke retirees – as well as other members with non-Duke insurance who utilize Express Scripts networks.

Who will be impacted? Members covered under our Duke insurance (non-retirees and retirees) will not have coverage on prescriptions filled at a Kroger Pharmacy (including Harris Teeter) beginning 1/1/2023.

How many Duke Members does this impact? Approximately, 3,665 members (5%) of our Duke covered lives.

How will this impact the members? Duke insured members will not be able to process prescriptions through their pharmacy benefit if filled at a Kroger family pharmacy – therefore, no copay, application to deductible or out of pocket max will occur if they use one of the out of network pharmacies.

What should impacted members do? **They can transfer their prescriptions** to an in-network pharmacy. Maintenance medications (taken on a regular basis) can be filled for 90 day supplies at Express Scripts Home Delivery or a Duke pharmacy. Medications needed for acute use can be filled at in-network pharmacies such as Wal-Mart, Walgreens, CVS, or covered independent pharmacies.

Have members been notified? Yes, member mailings began on November 11, 2022. There were 3 alternative pharmacies listed; however, members can use ANY in-network pharmacy. The only change is that Kroger pharmacies (including Harris Teeter) will no longer be in-network.

What are Duke's preferred pharmacies? While members can fill and have coverage at in-network pharmacies, Express Scripts Mail Order and Duke Pharmacies continue to be the preferred 90 day options and offer copay savings and adherence benefits when members utilize those pharmacies.

How can members find out what pharmacies are in network?

- 1.) Log into to www.express-scripts.com to price a medication
- 2.) Use the Duke Drug Pricing Tool located at: <https://www.express-scripts.com/frontend/open-enrollment/DukeUniversity>
- 3.) Use the Express Scripts Mobile App to price a medication