6 Best Practices for LGBTQ+ Care

Avoid Assumptions
Do not assume a patient’s sexual orientation or gender identity.

Avoid Invasive Questions
Do not ask questions about patients’ bodies that aren’t related to direct medical care.

Include Chosen Family in Care Planning
Make sure LGBTQ+ chosen family members are included in care planning and decision making. Ask specifics regarding advanced care planning.

Plan Gender-Neutral Socials
Avoid holding gender-specific social activities.

Respect and Review Living Policies
Respect the policies of your facility and ensure they include non-discrimination for LGBTQ+ populations.

Use Pronouns
Learn about, ask about, and address patients using their pronouns.

Learn More
Visit our website for more resources.

Represented by:

Duke Health

LITE
LGBTQ+ Inclusivity Training and Education